

GRACE JACKSON

Current Australian Work Visa
Email: grace.marie.jackson@icloud.com
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BARISTA & NPLQ & AMERICAN RED CROSS LIFEGUARD

EDUCATION

A-levels: EPQ (A*), Maths (B), Biology (B), Chemistry (B)

GCSEs: Maths (8), English (7,8), Combined Science (9,9), History (9), Geography (8), RE (9), Spanish (7)

SKILLS & QUALIFICATIONS

- National Pool Lifeguard Qualification (NPLQ Level 3 - valid until 03/2026)
- American Red Cross Lifeguard (including deep water) with CPR/AED for professional rescuers (valid until 06/2026)
- Cadet Operational First Aider at St John Ambulance, Gloucester.
- County level swimmer for Gloucestershire; swam for Gloucester City.
- Bronze DofE Award

EMPLOYMENT

Barista - Costa Coffee (July 2022 – February 2025)

Qualified Barista serving customers in a fast-paced environment, training new team members with positive reinforcement to be resilient, pacey, and proactive, while assessing risks.

Lifeguard - Camp America, New York (June 2024 - August 2024)

Open water lifeguarding (8-week placement) to ensure the safety of camp children (age range 7 to 16 years old) during water activities.

WORK EXPERIENCE

Dark Horse Agency Ltd (January 2023)

Working on behalf of Baxter Healthcare, I engaged in a transformative project at the Queen Elizabeth Centre in Central London.

REFERENCES

I would like to provide a written recommendation for Grace Jackson. She has been a valued member of my team at Costa Coffee for the past 2.5 years. Starting as a barista at the age of 16, Grace quickly demonstrated excellent skills in handcrafting our core coffee range, including flat whites, lattes, and cappuccinos. In no time at all, she became a skilled barista.

Soon after, Grace pursued further skills to become a Barista Maestro, showing great commitment to achieving this position. She then successfully managed her shifts and team, guiding them to become skilled Barista Maestros themselves.

Grace is a loyal and genuine individual who excels not only in coffee-making but also in team management and time management. She actively sought opportunities to assist in other stores, gaining valuable management knowledge.

Kind regards

Carli Wynn
Store Manager – Costa Coffee

Grace was a member of the Camp Turk counsellor staff for the summer of 2024. Summer camp is an exhausting yet rewarding experience, and we are grateful to all the staff who lasted the entire season. Grace was confident, bubbly, and fun with her campers. She gave each of her campers her full attention and did well in avoiding any favourites. We especially appreciate her nurturing tendencies, such as doing her campers' hair.

During the second session, Grace led the Beck Alpha cabin. We have seen Grace come out of her shell and improve her counselling abilities from the first to the third session.

Grace was also a valued member of our lifeguarding team and helped ensure the waterfront ran smoothly. We truly appreciate Grace's contributions to the 2024 season.

Kind regards

Camp Turk, Woodgate, New York. USA.